CURRENT RESIDENTS

Manage my Residential Experience
Get information on Room Change Requests and Housing and Dining Agreement Terms & Conditions.

Winter Break Housing Application
All NKU’s Residences Communities remain open through break periods. In effort to prioritize safety and maximize student support, all students must submit a Winter Break Housing Application. Please note that the information included in the application will be used for emergency situations. Students who do not complete the application will not have access to their residential community through the
Maintenance

ACCOUNT NUMBER TO REGISTER: 1279443456

Can’t fix what’s broken?

If you have a non-emergency maintenance request, please complete a maintenance request: maintenance request form.

If you have an emergency maintenance request, please complete the Maintenance Request Form. You can also contact the RA on Duty.

Housing Facilities hours of operation:
Monday - Friday 8:30 a.m. - 4:30 p.m.

EMERGENCY MAINTENANCE REQUESTS

DESK AND MAIL HOURS AND CONTACT INFORMATION
1. Enter your full NKU email address

2. Then click forgot/reset password
An email with instructions for resetting your password will be sent if A) there is an active user account that matches the provided User ID and B) there is an email address stored with the associated account.
You have requested to reset your password for TDG Facilities

To: TDG IT

You have requested to reset the password for your account. To set a new password, please visit the link below. This link expires in 1 week. [http://tdg.tdgfacilities.com/ForgotPassword.asp?token=43c03977-7523-ba75-5f9a-64dc701790a0](http://tdg.tdgfacilities.com/ForgotPassword.asp?token=43c03977-7523-ba75-5f9a-64dc701790a0) If you believe you are receiving this message in error, you may safely ignore this message.
Fill the required fields and click reset password
You will receive email confirmation

Login using your NKU email as UserID and your new password

Any problems please email: IT@tdgfacilities.com
Submit Work Order

Welcome to TDG Facilities Services

Please begin by selecting Service Type

* Service Type:

Work Order Request - NKU Student

To submit a request, click Service Type
Fill out required fields and then click Submit Work Order.
Once work order is submitted use Add Note feature to communicate with us!
OR
Attach items to help us better serve you, picture are great!
Use Work Order Hub to see all your open work order requests, you can search as well!

Thank you!